



JJP SCAFFOLDING Refund Policy

Effective Date: 01.04.2025

At JJP Scaffolding Services Limited, we strive to provide high-quality scaffolding services. Due to the nature of our work, we adhere to the following refund policy:

In most cases: We don't have the need to issue refunds as we don't ask for deposits. **We ask for payment when the scaffold goes up.** JJP normally ask that the client/customer check that they are happy with the scaffold either when we complete or the first day on the job.

1. Cancellations and Refunds

- **Before Service Commencement:** If a customer cancels a booking at least **30 days** before the scheduled service date, a full refund may be issued, however as we almost never take deposits this would be looked at on an ad hoc basis and no guarantees can be made as each job has its own individual circumstances and idiosyncrasies.
- **After Service Commencement:** Once work has begun, refunds will not be provided. Any disputes will be reviewed on a case-by-case basis by the **JJP Scaffolding Directors** (see the [Companies House listing](#) for official details).

2. Deposits

Some projects require a deposit to secure services. All deposits are non-refundable.


3. Service Issues

If you are dissatisfied with our service, please contact us within **seven days** of completion to discuss possible resolutions.

4. Contact Information

For refund inquiries, please contact us at:

 info@jjpscaffolding.co.uk

 07863 060927